



## QUALITY POLICY

T. A. Savery and Co Ltd is committed to provide value-added solutions to its clients and stakeholders through the highest standards of safety and quality, whilst continually improving its deliverables and maintaining a level of exceptional customer satisfaction.

This Quality policy is based on ISO 9001:2015 requirements with emphasis on the following aspects:

- **Customer focus** – the company strive to understand current and future customer needs, meet customer requirements and strive to meet customer expectations.
- **Leadership** – senior management establishes the purpose and direction of the company, and fully involves the workforce in achieving the company objectives.
- **Engagement of people** – people at all levels understand their roles and responsibilities and their full involvement enables their abilities to be used for the benefit of the company.
- **Process approach** – the undertaking, activities and related resources are managed as a process.
- **Continual improvement** – continual improvement of business performance is a permanent objective of the company.
- **Evidence based approach to decision making** – effective decisions are based on the analysis of data and information.
- **Strong stakeholder relationships** – we build strong links with our stakeholders and contractors to create value to our mutual benefit.
- **Organizational Knowledge** – the company shall ensure the knowledge necessary for the operation of its processes to maintain our position as leading experts in energy absorption.

The above quality management principles form the basis of the quality management system at T. A. Savery and Co Ltd.

Directors, Managers and Supervisors are responsible for making each employee aware of this policy. All employees are responsible for conducting their operations and procedures in accordance with this policy.

Authorised by

A handwritten signature in black ink, appearing to read "Sul Sahota", written over a horizontal line.

Sul Sahota  
Managing Director

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OLEO International is a division of T A Savery and Co Ltd, Grovelands, Longford Road, Exhall, Coventry, CV7 9NE.

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