

## QUALITY POLICY

T. A. Savery and Co Ltd and sub-companies is committed to provide value-added solutions to its clients and stakeholders through the highest standards of quality, whilst continually improving its deliverables and maintaining the highest level of customer satisfaction.

This Quality policy is based on ISO9001:2015 requirements with emphasis on the following aspects:

- **Customer focus** – the company will strive to understand current and future customer needs, meet customer requirements, and strive to meet customer expectations.
- **Leadership** – senior management establishes the purpose and direction of the company, and fully involves the workforce in achieving the company objectives.
- **Involvement and development of people** – people at all levels understand their roles and responsibilities and are involved at the appropriate level.
- **Process based approach** – the undertaking, activities and related resources are managed as a process.
- **System approach to management** – the management of interrelated processes as a system contributes to the effectiveness and efficiency of meeting company objectives.
- **Continual improvement** – Using data, TAS will strive for continual improvement in its processes; products and practises to ensure its stakeholders receive optimal outcomes.
- **Factual approach to decision making** – effective decisions are based on the analysis of data and information.
- **Pragmatic and flexible supply chain** – Using connections with TAS sites around the world, TAS will work pragmatically but responsibly to meet stakeholders demands whilst maintaining its product integrity and product quality.

Directors, Managers and Supervisors are responsible for making each employee aware of this policy. All employees are responsible for conducting their operations and procedures in accordance with this policy.

Authorised by



Peter Lee  
Engineering & Operations Director

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